

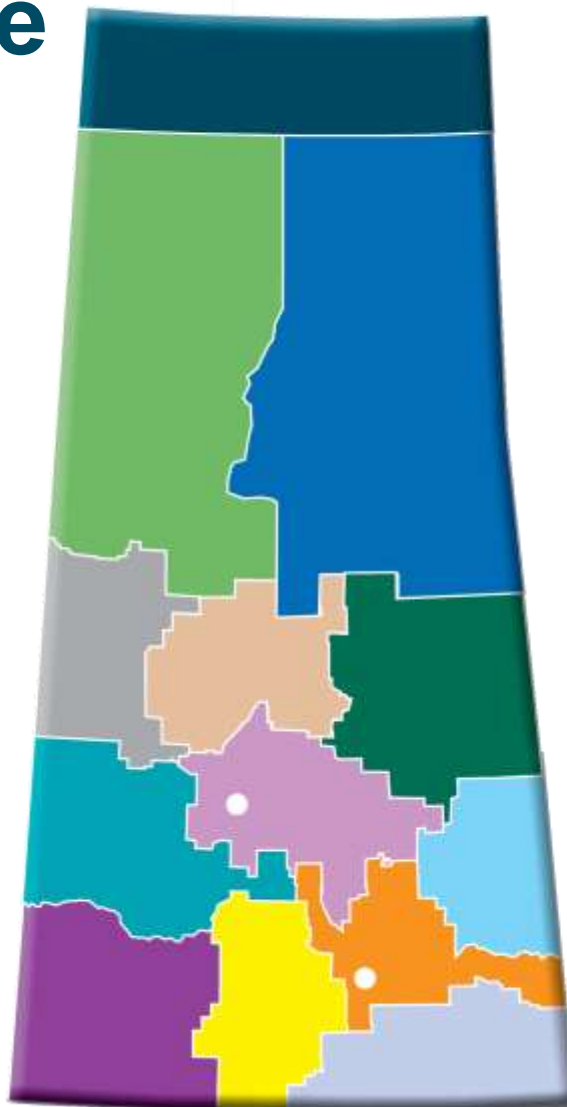


Health Shared Services Saskatchewan

Presentation to Saskatchewan School Board Association

Date: April 11, 2014

Saskatchewan Healthcare Landscape



3sHealth.ca

Provincial Strategic Intent



3sHealth Vision, Mission & Goals



Vision:

Province-wide services that better support a high performing, sustainable patient-centered health system.

Mission:

Health Shared Services Saskatchewan (3sHealth) provides efficient, customer focused, quality province-wide common services to the Saskatchewan Health Sector.

Goals:

1. Lowering the Cost Curve
2. Create Enhanced Value to the System
3. Improved Service Quality

Establishment of 3sHealth



Shared Services Project (SSP) Charter Principles*

1. **Mandated Participation**
The participation of all RHAs/SCA and affiliates is mandatory
2. **Best Interests of Sector**
Decisions based on what is in the best interests of the health sector as a whole
3. **Rapid Change**
The CEOs support an aggressive design-build program
4. **No Contrary Actions**
RHAs/SCA will not take actions which are not in accord with the intent of this Charter
5. **Stakeholder Engagement**
A strong stakeholder engagement strategy is essential
6. **Pragmatic**
SSP must work within real-world constraints (e.g. budget, time, data)

*Approved by CEOs and RHA/SCA Boards

Shared Services Project (SSP)

Charter Principles (Continued)

7. Focus

Change happens through projects, and the SSP will look for radical improvement and aggressive time to completion

8. Credible

Design work will be objective, rigorous, evidence-based, open and accountable

9. Form Follows Function

Structures/process/governance will be suitable to business needs

10. Impacts on RHAs/SCA

Where RHAs/SCA are adversely affected by change, a mitigation strategy will be prepared

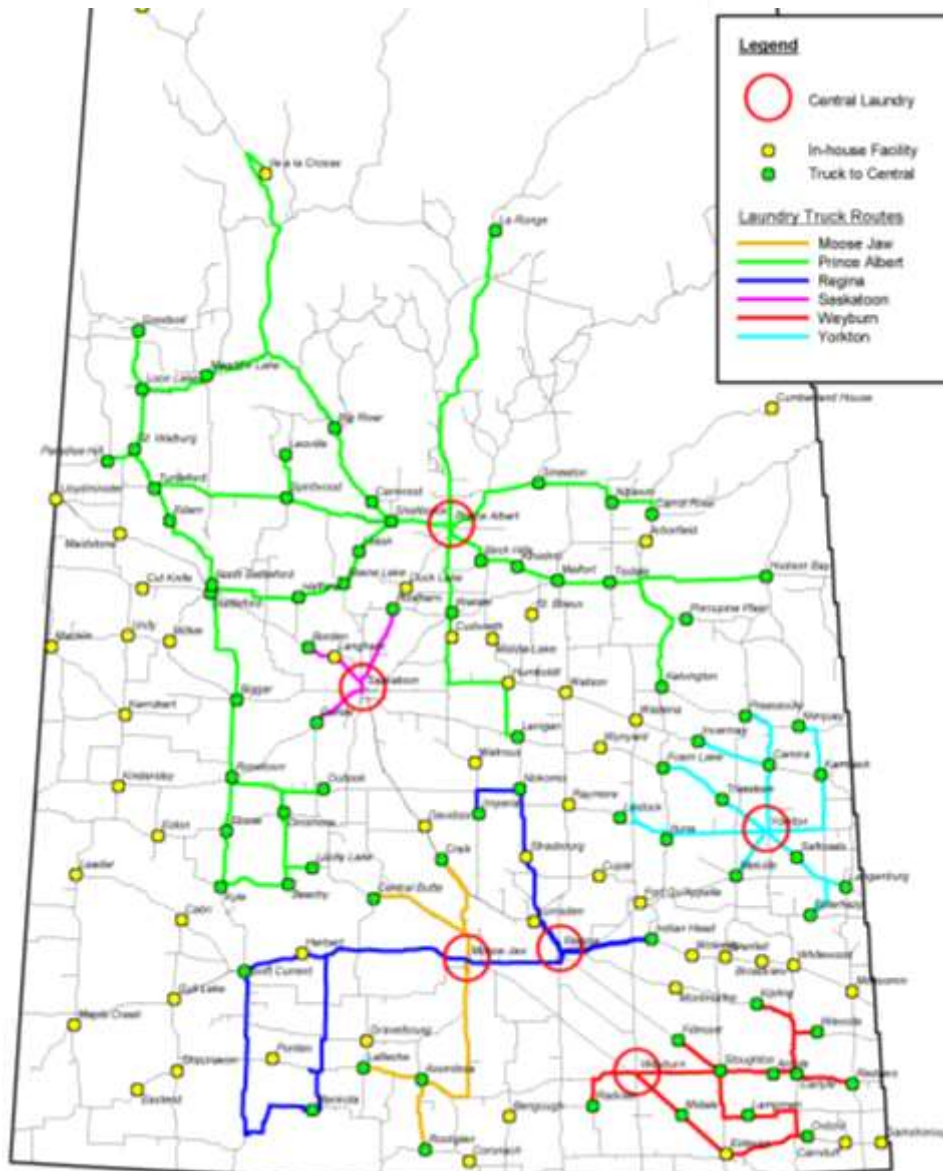
11. Communicate, Communicate, Communicate

Communication will be expansive and frequent

Procurement

- Building the Provincial group purchasing team
- Building capacity
- Formalizing Provincial commitment – “All-In”
- New West Partnership
- National group purchasing efforts
- e-commerce solution

Laundry



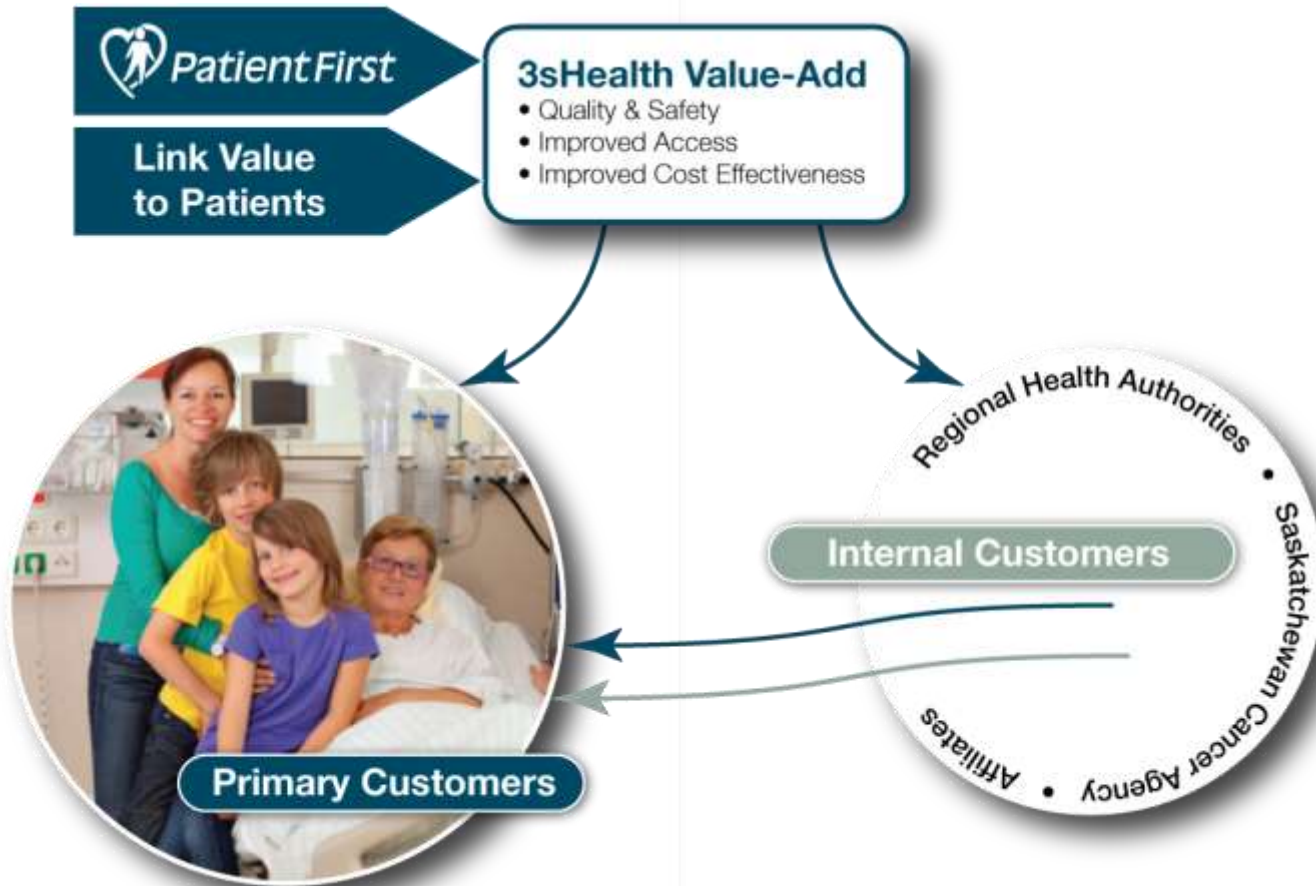
Opportunities/Challenges

- Infrastructure
- Safety
- Infection Control
- Service
- Flow of Linen to the bedside

Work Underway

- Assess rebuild options
- Assess consolidation options
- Assess outsource options

Who are our Customers?



3sHealth Value Proposition

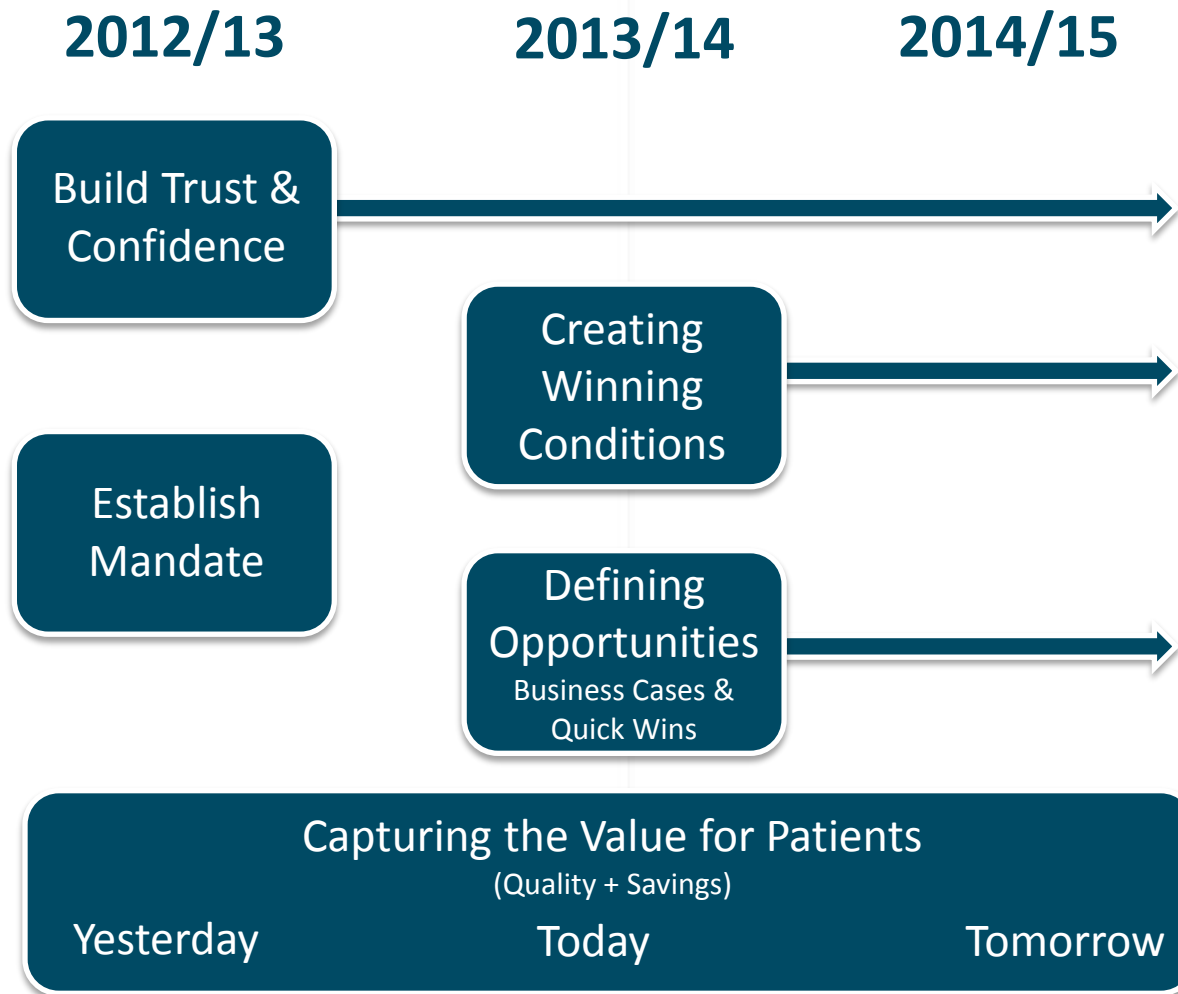
“The 7 Flows of Healthcare”





Quality + Savings... *for patients and families*

3sHealth Strategy



Potential Scope of 3sHealth

Administration

- Finance
- Human Resources
- Business Intelligence
- Information Systems
- Supply Chain
- Internal Audit

Clinical Support Services

- Laboratory
- Diagnostic Imaging
- Pharmacy

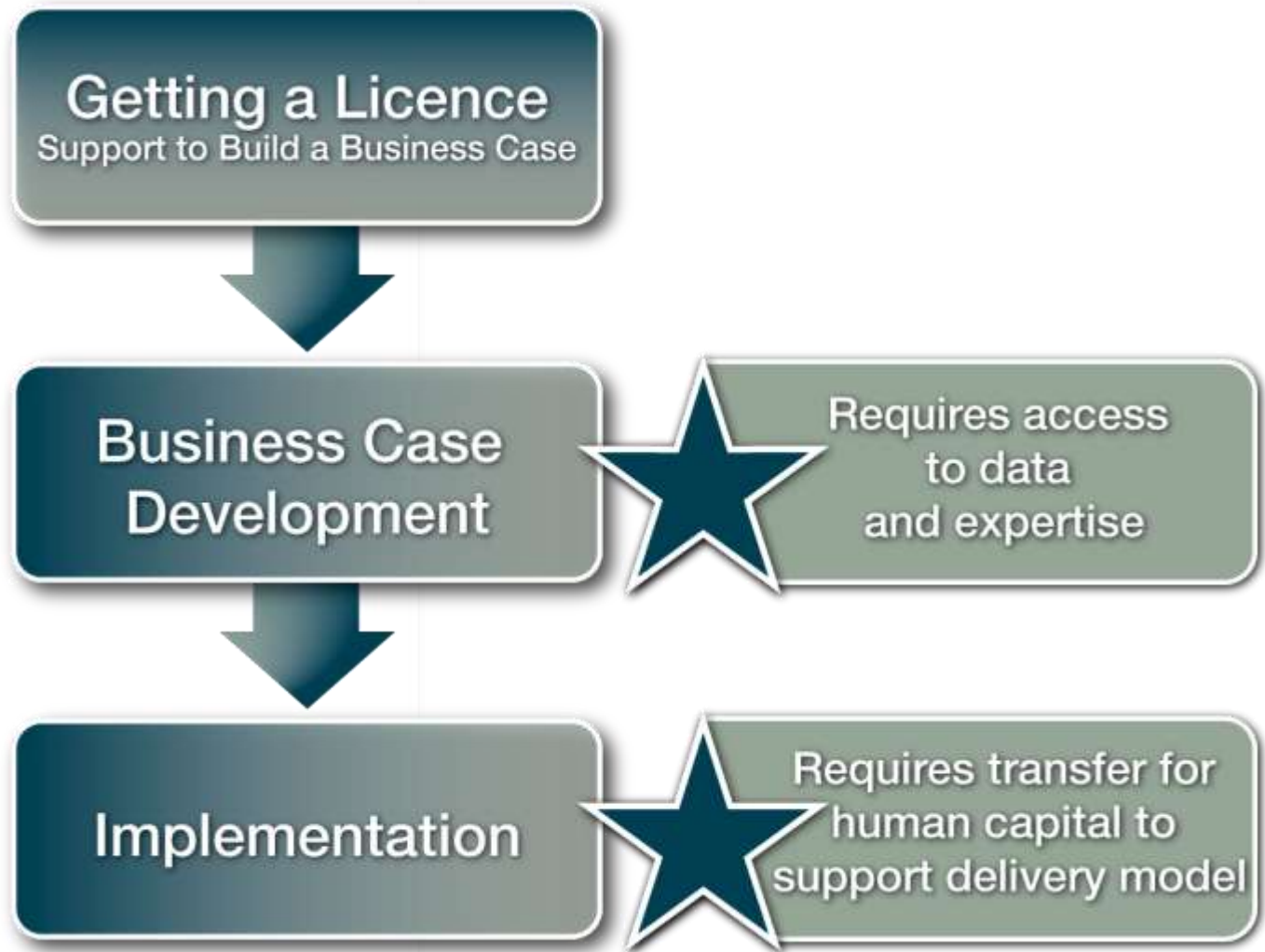
Value Based Services

- Capital Management
- Legal/Privacy/Ethics
- Real Estate
- Communication/Marketing
- Change Management
- Other

Support Services

- Food
- Environmental
- Maintenance
- Linen
- Protective Services
- Parking

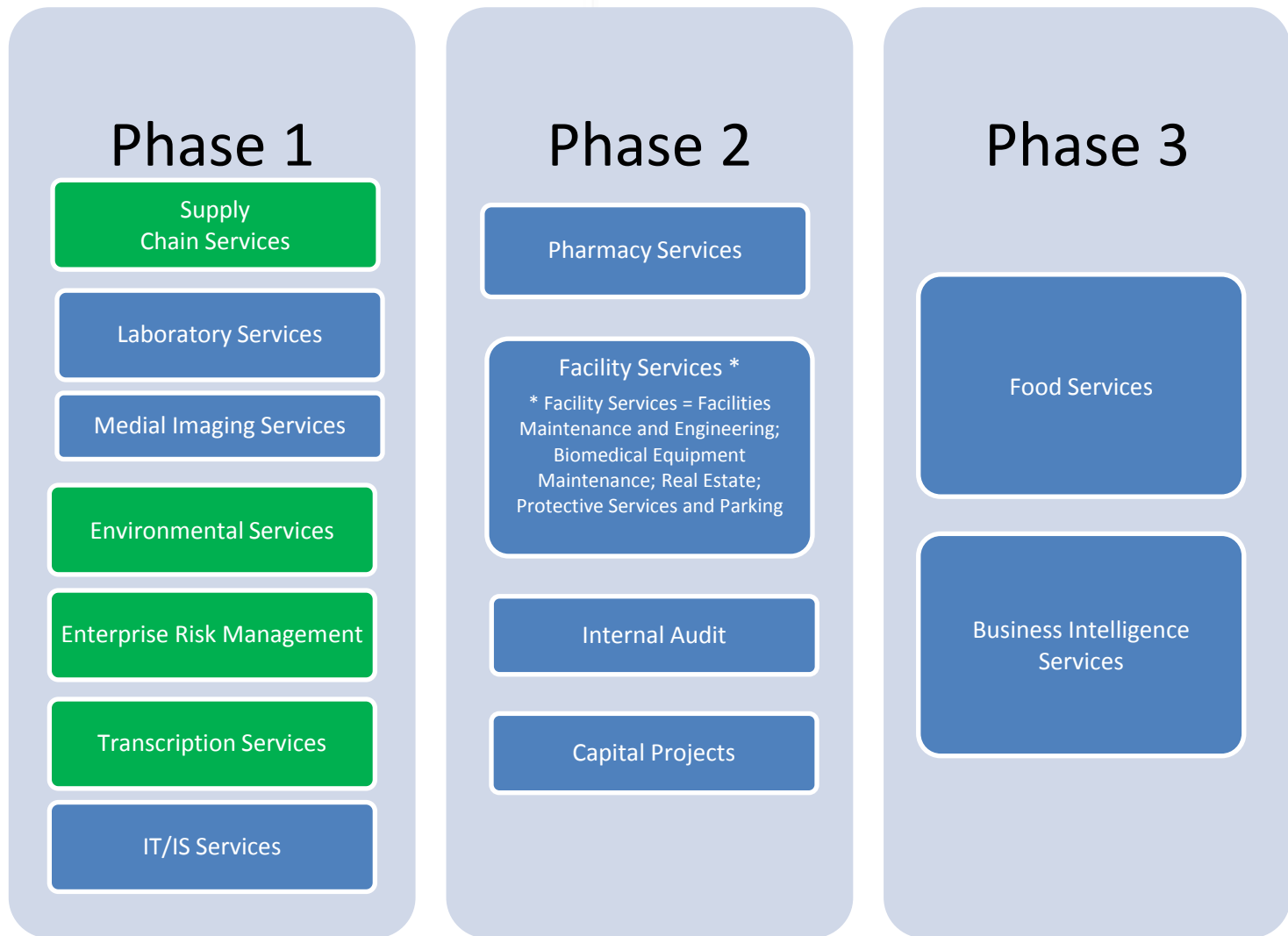
Stage-gated Approval Process



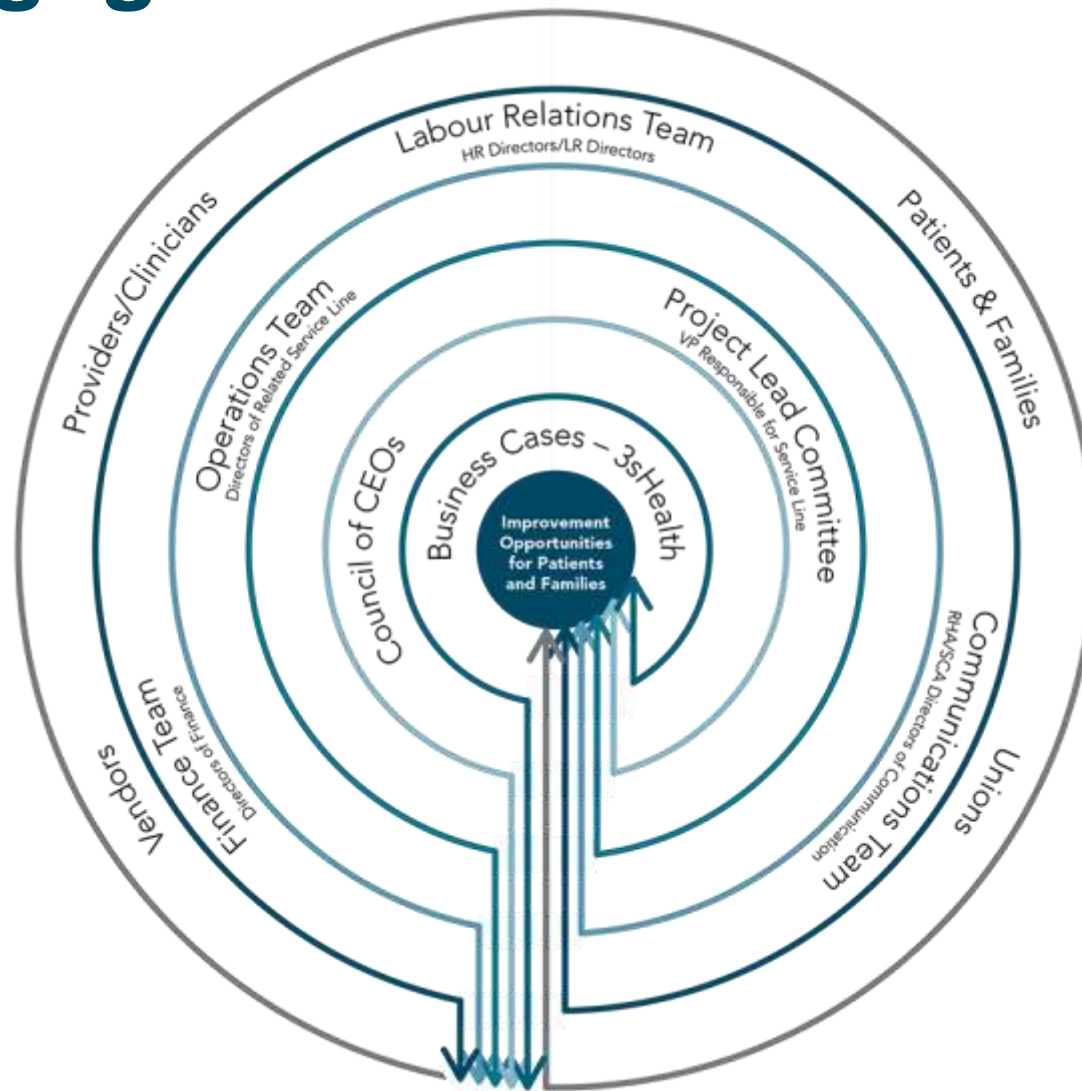
Shared Services Delivery Options

1. Status Quo/Decentralized
2. Lead Agency delivered (one or more RHAs on behalf of all)
3. 3sHealth delivered
4. 3rd Party Partnerships

Shared Services Business Case Development



Engagement



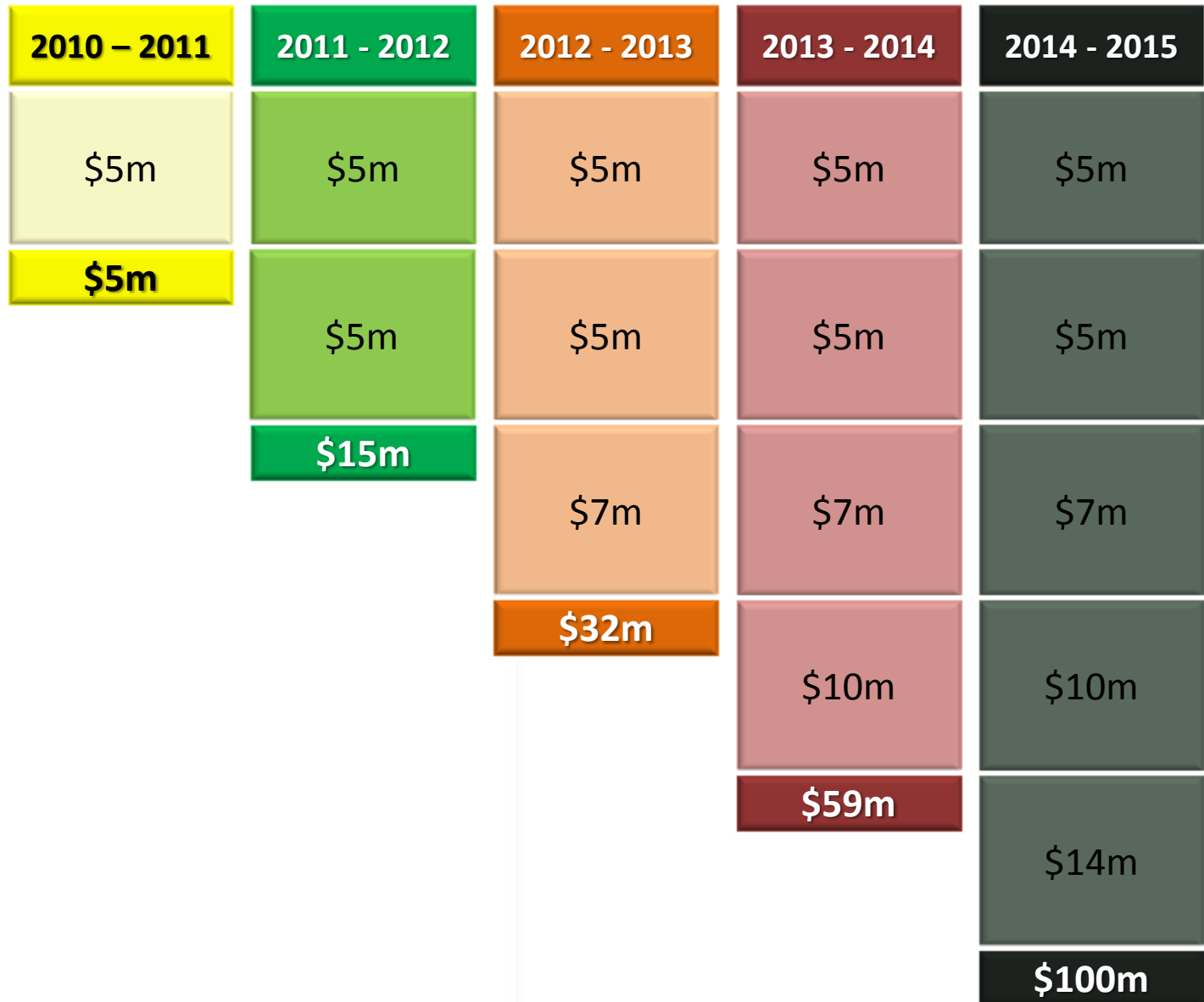
Business Case Development Process



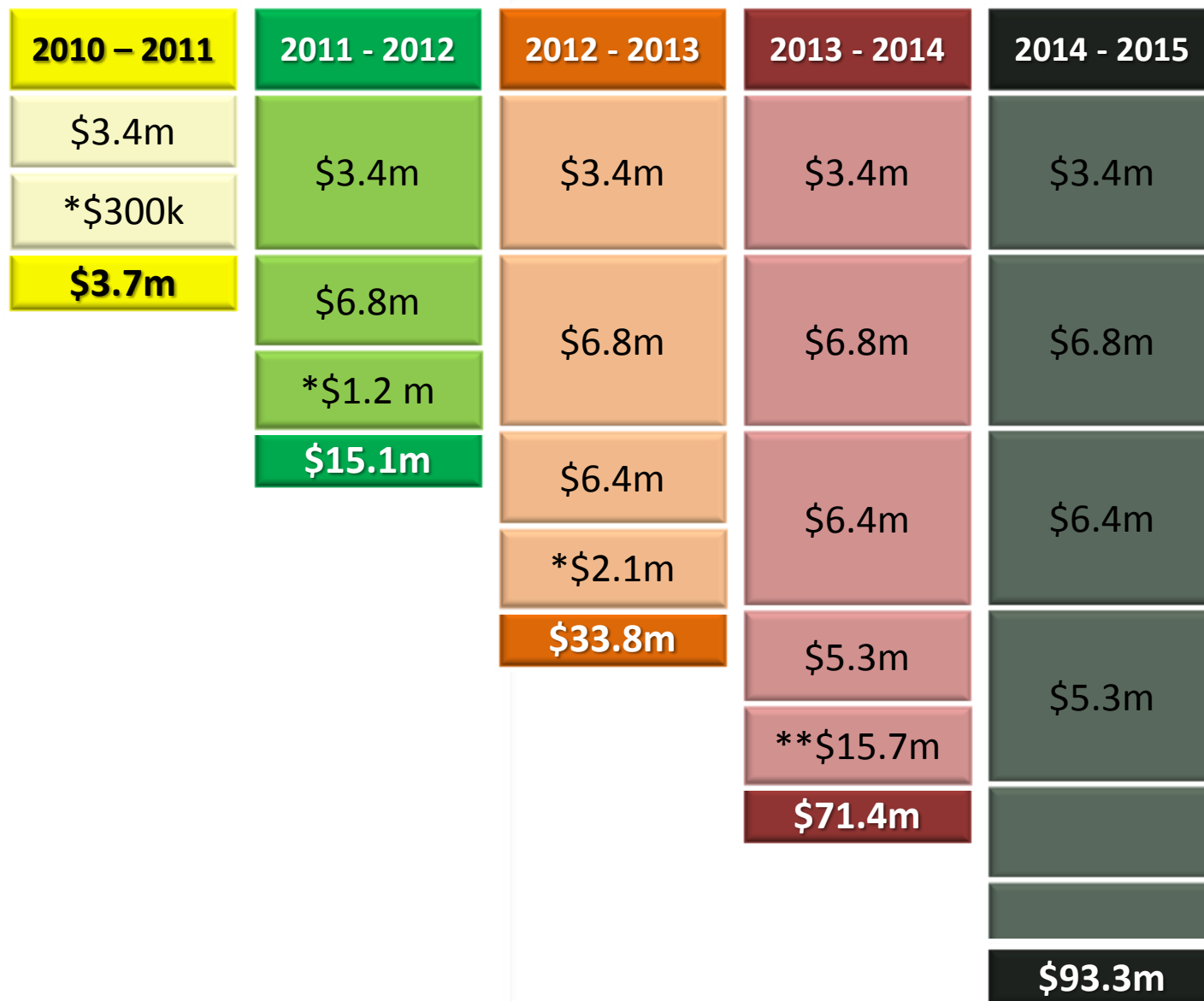
Telling the Story



\$100m, 5-Year Cumulative Savings (Target)

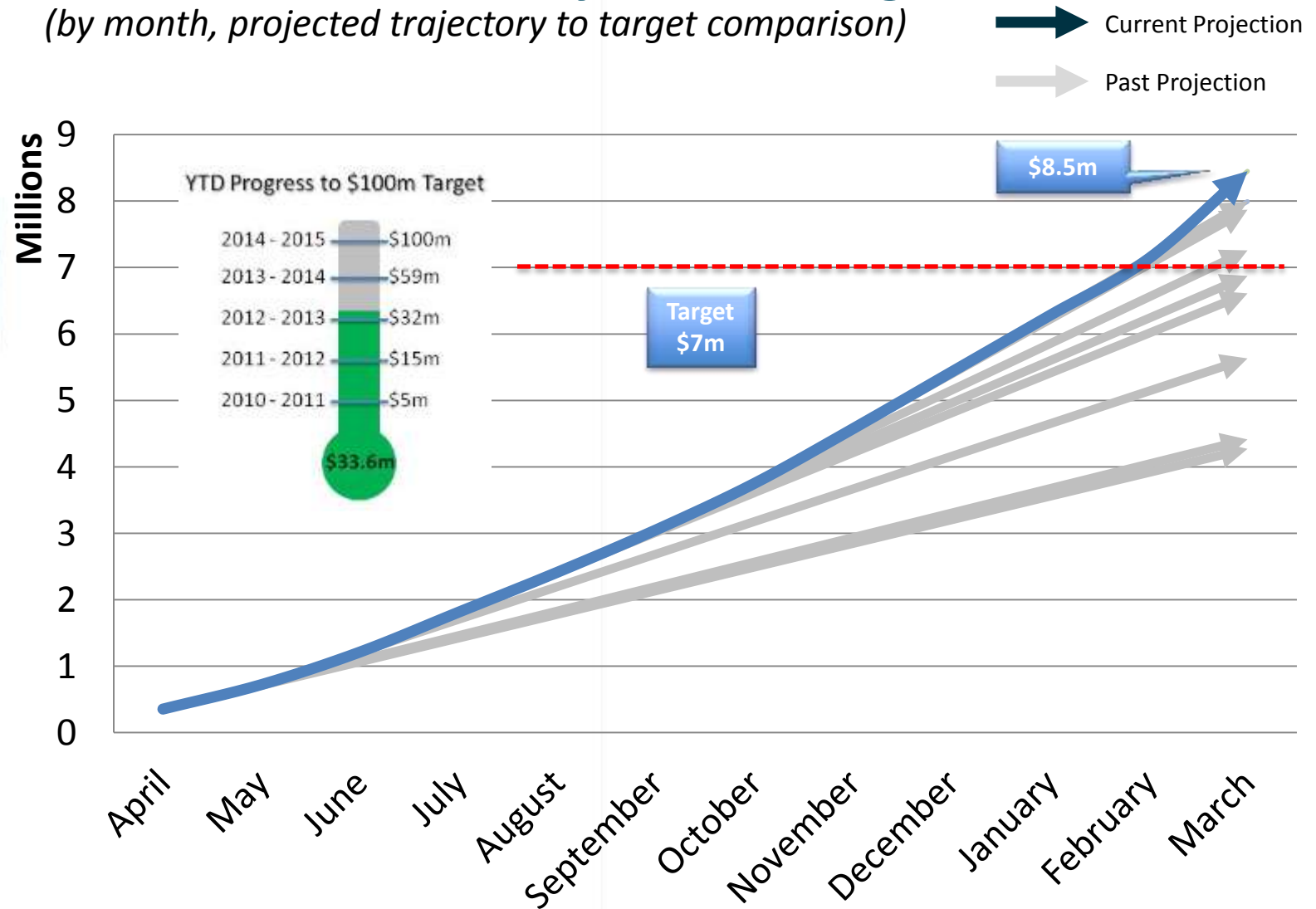


\$100m, 5-Year Cumulative Available Savings



2012 – 2013 Health System Savings

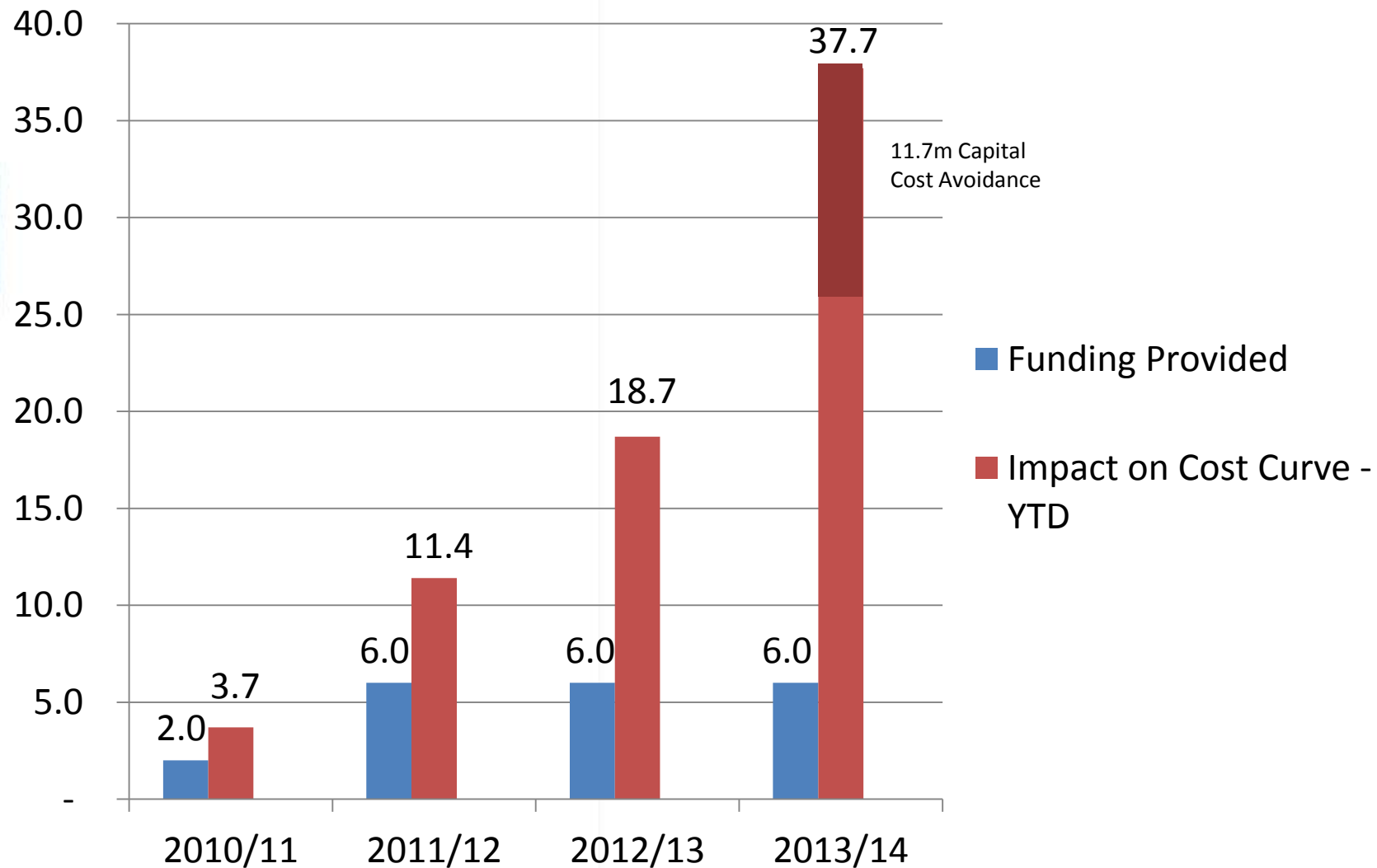
(by month, projected trajectory to target comparison)



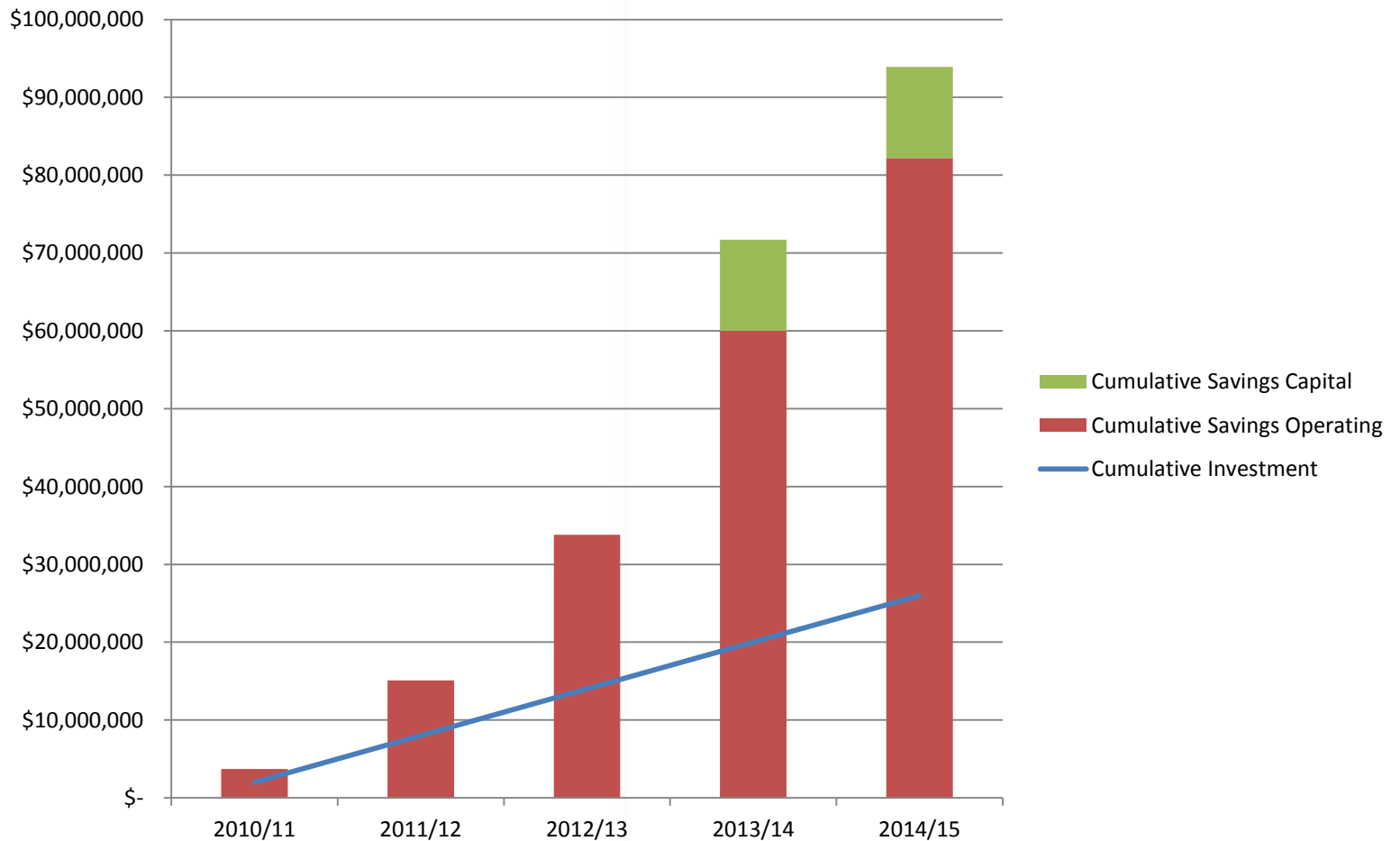


Return On Investment

ROI – Current Year Funding/Current Year Impact

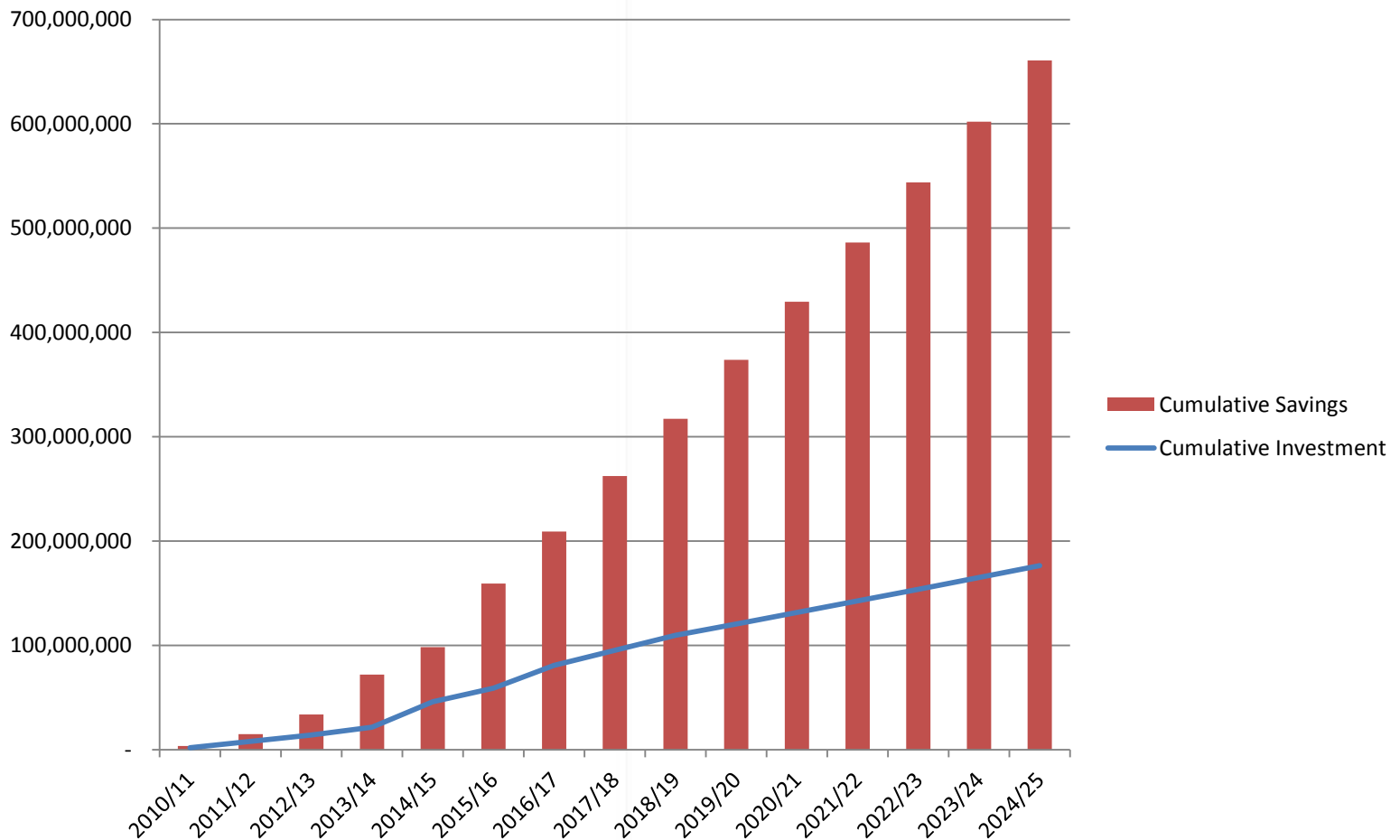


3sHealth Cumulative Saving / Investment to Date



3sHealth Savings vs. Investment

Based on past initiatives, linen services and 4 new business cases



ROI – Major Initiatives

One Initiative...

Linen Services

\$97.7 Million

10 Years Operating Savings and Capital Cost Avoidance

5 Advantages

Provincial Shared Services Delivery



Economy of Skill

- Specialized leadership capacity available for all
- One source of accountability
- Ability to recruit and retain difficult to recruit leadership



Standardization

- Key performance measures
- Standard work and processes
- Quality assurance



Focus/Priority

- Investment strategies (ROI)
- Reduced competing priorities
- Provincial value proposition



Economy of Scale

- Reduced duplication
- Price advantages
- Efficiency/proficiency



Investment Strategy

- Multi-Year Investment strategy to achieve benefits
- Development of ROI/Business Case
- Financing Tools and Expertise

Summary – Saskatchewan's approach to Shared Services

- Patients First
- Collaboration
- Transformational Change Agenda
- Thinking and acting as one
- Enhanced Scope
- Lean Management Systems
- Focus
- Aggressive Pace
- Governance



Quality + Savings... *for patients and families*