

MARSH

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Alberta College Workshop

15 Passenger Van Safety

Edmonton, Alberta

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Toronto, Ontario



Marsh & McLennan Companies

Background

- NHTSA has issued warning
- Nearly 3X rollover rate
- Unstable center of gravity

Managing Fleet Practices

- Operating a fleet is a major risk but it is not your CORE business
- Options such as outsourcing does not necessarily reduce your liability

Managing Risk

- Identify risk
- Reduce liability
- Protect your assets

Managing the Risk

- Operated by experienced driver
- Properly licensed
- Specialized training

Managing the Risk

- Wear seat belts!!!!
- Reduce speed
- Excessive loading
- No trailers

Safety....

- Vehicles
- Equipment
- Reputation

Personnel

- Drivers
- Students
- Visitors
- Academic staff

Due Diligence Defence

- Provincial/State requirements
- Did you do everything possible?
- Did you do everything reasonably possible?
- Onus is on the college to prove



- What to consider.....

REDUCE THE IMPACT

- Driver Selection is the first critical link in helping to protect the College from Automobile loss exposures. This is based on the fact that 95% of all vehicle accidents are caused by human error. Other important factors include;
 - Before allowing anyone to drive a vehicle, have the individual provide proof of a valid driver's licence.
 - Check all driver abstracts a minimum of once a year
 - Systematize and formalize driver review and training
 - Deploy post accident reviews

Best Practices

- Know who is operating your fleet
- Manage incidents and claims
- Become proactive
- Utilize all available resources